Questions:

Office of Community Care: 509-484-7969

Primary Care: 509-434-7026

Eligibility/Enrollment: 509-434-7009

Main number: 509-434-7000
Option 6 for MISSION Act questions

Tri-West New number: 855-722-2838

Helpful Web Pages:

Office of Community Care Web Page: https://www.va.gov/communitycare/

MGVAMC Web Page: https://www.spokane.va.gov/

MISSION ACT
Information for Veterans

Mann-Grandstaff Veterans Affairs Medical Center (MGVAMC)
4815 N. Assembly St.
Spokane, WA 99205
Spokane, WA

Choose VA

The Veteran can always Choose to stay in the VA system.

Updated 7/9/19
What is the MISSION ACT 2019?

- Replaces the Choice Program
- Opens the opportunities for more Veterans to be seen in the community
- Offers 6 new Community Care Eligibility Opportunities
- New Benefit: Urgent Care (See Urgent Care Flyer)

What does the Veteran need to do?

**Step 1:**
Make sure you are enrolled at the Mann-Grandstaff VAMC in Spokane.

**Step 2:**
Make sure the Eligibility/Enrollment Office (7th floor of the Main Facility) has your updated personal information.

**Step 3:**
Reach out to Your Primary Care Doctor or Team.

**Step 3a (formally Choice 40):**
If the Veteran qualifies for “grandfathered Choice 40”, the Veteran can call the Office of Community Care for the following 3 types of consults:
1. Primary Care
2. Audiology
3. Optometry

The 6 New Community Care Eligibility Criteria:

1. Services are unavailable at any VA
2. Community Care is in the Best medical interest of the Veteran
3. The Veteran is in a state without a full-service VA medical facility
4. Quality Standards
5. Access Standards
6. Grandfathered Choice 40 eligibility