

**For the health and safety of others, yourself and your Service Dog:**

- Bring someone who can hold your dog if you need to be separated
- Be prepared to reschedule your appointment if your dog is being disruptive and asked to leave
- Request that others refrain from petting your dog
- If you do allow petting, ask that hands be washed before and after contact
- ***VA staff cannot care for your dog***

*For the health & safety of your pet, consider leaving them at home rather than in your car.*



**Please contact the Mann-Grandstaff VAMC Office of Patient Advocates** for further information regarding the animal policy at MGVAMC.



MGVAMC Patient Advocate Office:  
4815 N. Assembly Street  
Spokane, WA 99205  
Mailstop: 00

Telephone:  
(509) 434-7504



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**INFORMATION ABOUT ANIMALS AT MANN-GRANDSTAFF VAMC**



**AUTHORIZED ANIMALS ONLY**  
**Please leave your pets or exotic animals at home.**

## Service Animal

At VA, a service animal means any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability.

Other species of animals, therapy animals, companion animals, emotional support animals, pets, and service dogs in training are not considered service animals.

*Ref. VHA Directive # 1188, Aug. 26, 2015*



## Standards of Behavior for Service Animals in the VA Medical Center

### For the health and safety of others all animals should:

- Be on a leash & under control of the handler at all times
- Stay off the furniture
- Be house broken and trained to eliminate its waste outside
- Not be aggressive, growl, snap, growl, lunge or bark
- Not show signs of disease, poor health, parasites, fleas, ticks, etc.
- Not play or seek attention from others.

It is not safe for animals to go everywhere in the hospital.

### ***All animals are restricted from, but not limited to:***

- Areas where food is stored or made
- Linen storage & laundry areas
- Drug and sterile supply rooms
- Operating room/ surgical suites
- Intensive care units
- Dialysis & chemotherapy areas
- Dental exam rooms
- Isolation & infusion rooms
- Areas where invasive procedures are being performed