



DEPARTMENT OF VETERANS AFFAIRS
Mann-Grandstaff VA Medical Center
4815 N. Assembly St.
Spokane, WA 99205
(509) 434-7000 / (800) 325-7940

Veterans Beneficiary Travel

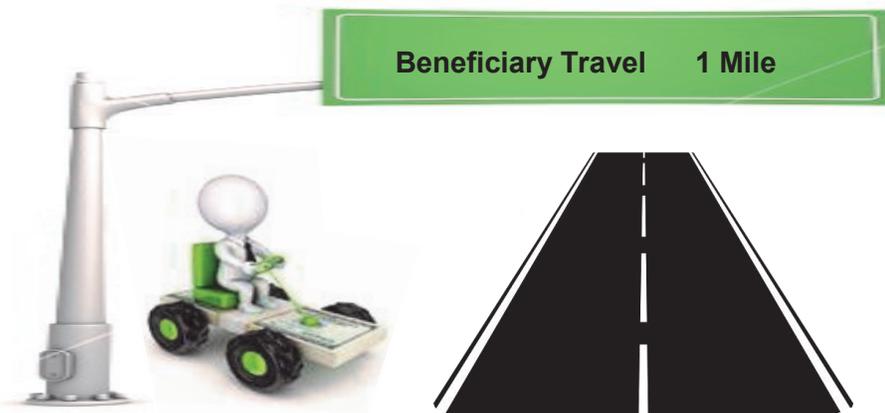
TRAVEL MILEAGE REIMBURSEMENT CHANGE

~ Permanent Implementation April 1, 2014 ~

The Mann-Grandstaff VA Medical Center (VAMC Spokane, WA) is changing our beneficiary travel mileage reimbursement program from a cash reimbursement process to an electronic funds transfer (EFT) process (Direct deposit to your bank account). This has been mandated that all VA facilities comply.

You can request a waiver from the EFT program if you are not able to establish a bank account. Guidance on requesting waivers can be obtained from the Travel Window or Agent Cashier. Making this change will help us better serve our Veterans by:

- Assisting in reducing Government and taxpayer costs
- Veterans save time not standing in line
- No lost checks or duplicate payments
- Patient safety and privacy and better use of VA resources.



If you do not receive direct deposit already, you will need to complete the Direct Deposit Enrollment form, available in all clinics, the Travel Window, and on our internet page at: www.spokane.va.gov
Or, if you have questions, please contact (509) 434-7009. Thank you.